MURRUMBURRAH- HARDEN FLEXIBLE CARE SERVICES INC.

ABN 97 982 561 559

November 2022





Musings from Maryanne

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It's been another extremely busy quarter in regard to happenings at Flexi Care. We have almost reached capacity in the care that we are offering our clients across most of our service funding credentials, which is great for our service. Once again I thank all our staff for being so obliging with the efforts that they are putting in on a weekly basis. We have recently welcomed Narelle Allen to our in home care team and we hope you enjoy your time with us.

It's great to see our social support hub clients enjoying many and varied activities and we were recently delighted to receive a donation from our local Community Bank (Bendigo Bank) who have assisted with funding for an IPad Tablet and accessories, craft supplies

and promotional items for ongoing use by our service. The clients are certainly honing their skills with their information technology expertise.

Thanks for being part of our team

Welcome Narelle.

During October we highlighted and celebrated 'National Carers Week' which is an important role in our health care environment. We hosted a monster morning tea which was very well attended and all enjoyed the 'sweet spread' and a social chat. sponsors and volunteers. We couldn't do without you.

I continue to stay updated on the many changes that will see our service aligned with the new Aged Care Reforms to be implemented on the 1st July 2024. This includes incident reporting and recording, updated regulations around code of conduct and most importanly the changes to the service funding legalities. This is an evolving situation with many aspects of learning to unfold in the next 12 months.

Its been a great 8 months since I started and with the festive season fast approaching I would like to take this opportunity to wish everyone a safe, happy & holy festive season. Maryanne





From the Board

Your Board Members

Chairperson: Judy McFadyen Vice Chair: Jan Ryan Secretary: Grahame Taylor Treasurer: Ross Pollock Public Officer: Jan Ryan

Other Board members: Stewart Bruce, Carol Barker, Lyn Friend, Robert Fitzpatrick, Keith Ward, Cameron Hooke. It was with great pleasure that I accepted a nomination to become Chairperson of MHFCS at the recent AGM.

Stewart Bruce has led the service through times of challenge and change and I can't thank him enough for his guidance and leadership.

Flexible Care has always had a diverse and dynamic Board and this year is no exception. Our meetings always reflect that, and the commitment to ensuring a strong and successful future is evident.

Grahame Taylor has taken on the role of Secretary, and we welcome Cameron Hooke to the Board. Cameron has been a volunteer driver and will bring another set of experiences and expertise to our team.

One thing that is always evident is the wonderful relationship that the staff have with each other, and the Board has with Maryanne and her team. We could not have the success that we do without them. There is such a positive and exciting feel at the service, and this is reflected in the success of The Hub

and increases in clients, meals and transport usage. We are at near capacity currently, and we're all looking forward to new projects in 2023.

Look at how we've helped! 1/7/22 to 31/10/22 Transport – 694 trips Meals provided – 1061 hours Yards and Garden – 100 hours Personal Care – 270 hours Respite Care – 204 hours Social Support – 457 hours

Fundraising is always a priority. Thank you to everyone who has sponsored, helped or contributed in some way this year. It is truly appreciated.

Don't forget to buy tickets in our Cash Raffle which will be drawn on Friday 9th December at The Bowling Club.

Thank you. I'm looking forward to more exciting times in 2023. Merry Christmas Judy

Trish's Transport News

Community Transport continues to be busy. The ongoing wet weather has presented challenges with many of the trips needing to be re-routed due to road closures.

The experience and flexibility of our volunteer drivers has been invaluable as they navigate around potholes and avoid flooded roads.

As always, our team of very caring personnel go above and beyond delivering clients safely to appointments and home again – we would love to enlist the services of some new volunteer drivers if you have any spare hours to give.





Transport Volunteers required. Call in and have a chat with Trish



We're nearly there! Save the date! Be at the Bowling Club on Friday December 9... Could you share in \$3500 on offer.

Make sure you BUY A TICKET or MORE

Fundraising

Our dynamic duo of Robert Fitzpatrick and Grahame Taylor have coordinated and organised so many successful fundraising opportunities this year. Thank you both for your commitment, and also thanks to Jacinta for coordinating volunteers to sell raffle tickets each month.

Raffles:

Our final raffles for the year are underway.

Hand Made Quilt

A lovely hand-crafted quilt donated by Cathy Holzmann and Jan Spokes is on display in the office. It will be drawn on the 9/12/22 - \$2 each or 3 for \$5.

Major Cash Raffle

Since September we've taken around \$2000 and there are still plenty more tickets to sell.

Our Cash Raffle will be drawn on 9/12/22 at the Harden Bowling Club. Santa will be there too so come along and make a night of it.







Hello from the Hub

Since our last update the Social Support activities continue to build from strength to strength.

Some of the activities have included:

- Honouring Queen Elizabeth II with a regal high tea
- Lee Kernaghan @ Young Cinema and lunch at Elevations II cafe
- A visit to Galong Monastery and Garangula Art Museum
- Creation of Market Day plant & produce for sale at their Market Stall in the street stall building 17/11/22
- Floral arranging and designs hosted by Mandy Sachs
- Melbourne Cup luncheon at the Harden Country Club

The Hub will gather for a Christmas luncheon the week before Christmas and the social service Hub will have a few weeks off over the festive season and resume meetings on Tuesday 24th January 23.

THE HUB A place to stay connected

Tuesdays 10 am to 2



IMPORTANT INFORMATION

Our Flexible Care Office will be close from midday Friday 23rd December 2022, re-opening Tuesday 3rd

Personal Care services will <u>NOT</u> be provided on:

- Sunday 25th December 2022 Christmas Day
- Monday 26th December Day 2022 Boxing Day
- Tuesday 27th December 2022 (in lieu of Christmas Day Public Holiday)
- Sunday 1st January 2023 New Year's Day
- Monday 2nd January 2023 (in lieu of New Year Public Holiday)

Frozen Meals should be ordered with Jacinta by Friday 16th December for the two week close down period. Jacinta will arrange collection/delivery times for the following week.

For any care enquiries please phone:

Angla Leitner	0411 098 071
Jacinta Potts	0432 605 828
Maryanne Fitzgerald	0407 866 288

