

**OUR CONTACT
INFORMATION**

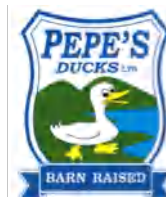
Trinity Centre
27 East Street (PO Box 199)
HARDEN NSW 2587
Phone: 02 6386 3561
Fax: 02 6386 3785
Email: manager@flexicare.org.au
Website: www.flexicare.org.au

CURRENT DONORS

Harden Post Office



HARDEN BOWLING



BOARD NEWS

Flexible Care continues to be a busy, dynamic and forward-looking organisation always with improvement in mind.



On some staffing matters, we wish to extend sincere sympathy to our Community Transport Coordinator Trish Shea on the passing of John. It is a very sad time for Trish, her family and friends. John's involvement in the local community was huge and he will be greatly missed.

You will be aware that our CEO Debby Glover will be retiring in April. As I write, the Board is preparing to interview candidates for this crucial position at Flexible Care. Debby continues to throw herself into the job and has generously agreed to stay on for a "hand over period" to ensure a smooth transition for the new CEO.



The Hub (our new social room within our premises) is undergoing a makeover. A false wall has been taken out, windows exposed and cleaned to ensure natural light and ventilation - it will make a huge difference. Thankyou to builder Garry White for an excellent job here! We will be investigating the possibility of having a disabled toilet close to the Hub for the convenience of clients but this may be some time into the future.

CEO Debby Glover and Board Director Jan Ryan met (via Zoom) with the transport manager for TransportNSW to discuss key performance indicators (KPIs). We received a very good report for the wonderful service we provide.

Flexible Care has now subscribed to an organisation called AFEI (Australian Federation of Employers & Industries) to keep up to date with changing legislation and industrial matters pertinent to the social services sector. This is very important to ensure our organisation keeps our head above water with such matters.

Although COVID restrictions appear to be easing at present, we are very mindful of health matters and keeping everyone safe - staff, volunteers and clients. You can be assured that Flexible Care will take every precaution to minimise health risks whilst continuing to provide our usual excellent services.

Finally, at a Special General Meeting last month, our constitution (available for anyone to see) was updated. As a result, you can now become a Life Member of Flexible Care for \$30. The position of CEO (Chief Executive Officer) has now replaced the term "service manager" to better describe this important role.

With all decisions made by our talented and hard-working Board members, we always keep up front why we are here: **to assist vulnerable and frail-aged local folk to live comfortably and independently in their own homes where appropriate to do so**, helping them to access services readily available to other more able members of the community.

MEMBERSHIP FOR 2022

Did you know you can become a paid-up member of Flexible Care Services?

This costs you just \$2 annually, and entitles you to vote at any general meetings, including our AGM. See the Office for an application form - one minute to complete! Anyone is welcome to become a member, or **renew last year's membership**. You can now also become a LIFE MEMBER with the payment of \$30.

ANNUAL RAFFLE RESULTS

The drawing of the 2021 annual cash prize raffle at the Harden Country Club last December was a huge success, with heaps of tickets being sold at the Club on the night.

Many thanks to club manager Christopher Longbottom for his promotion, support and enthusiasm on the night.

Prizewinners were as follows:

- **1st Prize \$2000 - John Stewart**
- **2nd Prize \$1000 - Daniel Pollock**
(on left)
- **3rd Prize \$500 - Wally Leonow**
(on right, with fiancée Margaret)

Many thanks to our raffle supporters, staff and volunteers who manned street stalls or sold tickets on the night.

We are gearing up for the 2022 major raffle ready for later in the year. Congratulations to all our 2021 prizewinners!



SKIN CANCER CHECKS NEWS



The Renault bus will be making monthly trips to the Skin Cancer Clinic at Orange in 2022.

Trips begin around 8am and the bus returns to Harden later in the afternoon. Appointments start at 11 am. There are seven spaces for appointments each month.

The bus will be going to Orange on the following remaining dates in 2022:

18 March	
22 April	20 May
17 June	15 July
19 August	16 September
21 October	18 November

Please ring our office to book your appointment and transport.

THE HUB WHERE SENIORS CAN MEET

Yes, the old training room in our premises is now **THE FLEXIBLE CARE HUB**, a place to stay connected.

Trinity Centre, 27 East Street, Harden
Phone (02) 6386 3561

Open Tuesdays from 10 am to 2 pm.

A social group focused on creating meaningful moments whilst offering a sense of belonging, connection & support.

Enjoy art, craft, games and hospitality!

We provide a range of social and recreational activities for all eligible clients.

=====

SOCIAL TRIPS will be commencing soon once COVID restrictions are relaxed in 2022. If you are interested in taking part in these when they resume, **please let Flexible Care Service know**. Then, we can alert you when a trip is organised so that you do not miss out!

NOTES FROM YOUR CEO

As this will be the last time I report to you, due to my retirement, I would like to take this opportunity to thank my past and present Board for their ongoing support and guidance. Also, it has been a pleasure working alongside my wonderful work colleagues. Thank you to all our businesses who are a part of our Donation Program. We could not run Flexible Care Services without you. Finally, I wish our clients and carers health and happiness.

Regards Debby Glover, CEO

OPERATIONAL STATISTICS FOR THE PERIOD

1 July 2021 - 31 January 2022

- ✓ Transport with voluntary drivers: 683 trips
45,970 km
1,267 hrs
- ✓ Meals provided: 1569
- ✓ Yard & Garden: 165 hrs
- ✓ Personal Care: 91 hrs
- ✓ Respite Care: 154 hrs
- ✓ Social Support: 175 hrs

BIKE RAFFLE RAISED \$711!



This bicycle was kindly donated to Flexible Care Services by one of our annual sponsors, **Harden Tyre Service**. Thank you, Mark and Chris. It was the prize for our December street raffle.

Pictured drawing the winning ticket is Phoebe Broad (who was using the library next door) with staff worker Jacinta Potts. The prizewinner was **Debby Chattaway**.



It was a bit of a buzz for client Jim Nwesser who was out and about on a social support trip - just one of the services offered by Flexible Care. Jim's excursion took him to Young and here he is pictured in front of a D10R Dozer!

A REAL TREAT FOR JIM



Outgoing Care Coordinator Jenny James with Christmas Party reveller Aileen Alcorn (see next page)



RENOVATIONS TO THE HUB

Local builder Garry White has been busy over several weekends in the Hub. Garry was tasked with removing a false wall, attending to some safety issues, adding cover strips, painting and removing unwanted paint from a dozen windows. In the process, Garry found that the bottom two rows of windows could be opened easily for ventilation. The job is now complete and our clients will now have a brighter, lighter and well-ventilated space for social gatherings.



HUB CHRISTMAS PARTY WAS WELL ATTENDED

What a great start to the Hub! Enthusiastic care coordinator Angla Leitner (ably supported by other staff) took great pains to provide a wonderful experience for clients who took up the invitation for a Christmas Party. Clients took part in making Christmas decorations, enjoying a bit of company and then tucking in to a delicious Christmas-style lunch with all the trimmings. Here's a selection of photos from the event.....

