

NEWSLETTER

August 2016

MESSAGE FROM THE BOARD

Dear Clients, Staff, Volunteers, Sponsors and Members

Welcome to our second quarterly newsletter!

We are pleased to welcome Kristy Stevenson to the Board of MHFCS. Kristy commenced at the June meeting. Her long experience in the social services sector is sure to be a benefit to our organisation.

Board meetings are held at 5.30-6.30 pm in the office area. They are open meetings at which members are welcome to attend. Remaining meetings for 2016 are 26th Sept, 24th Oct (also the AGM) and 28th Nov.

Thank you to Jeanette Murray who has been minutes secretary over the past few months.

We would like to encourage you to become a member of Flexible Care Services. This is a calendar year membership costing \$2. Please ask at the office (see further details overleaf).

The Board has recently submitted an application with Hilltops Community Grants 2016 to purchase a further vehicle (sedan) to enhance our transport service. The results of our submission should be known by the end of September – fingers crossed!

Stewart Bruce
Chairperson



ACHIEVEMENTS for the financial year 1st July 15 to 30th June 16 are shown below.

- Meals provided: 4,572
- Personal Care: 552 hrs
- Respite Care: 198 hrs
- Yard & Garden: 419 hrs
- Social Support: 984 hrs
- Transport
(with voluntary drivers) 2,728 trips
130,135 km
2,705 hrs

ANNUAL VOLUNTEERS DINNER DETAILS...

We would love you, our volunteers, to come along and enjoy dinner and entertainment with the staff and board members. Did you receive your personal invitation? Details are below.

Date: Wednesday, 21st September

Time: 6.00 for 6.30 pm

Venue: Harden Country Club

Cost: Dinner – free.



This is our way for saying “thank you” for the generous time and effort put in by around 70 volunteers (and staff). Community members assisted by you are constantly singing the praises of considerate, smiling and helpful volunteers.

PS Don’t forget to RSVP by **16th September** to assist with catering on the night.

SERVICE PROGRAMS



CONTACT INFORMATION

Trinity Centre
PO Box 199 Cr East & Albury Streets
HARDEN NSW 2587
Phone: 02 6386 3561
Fax: 02 6386 3785
Email: manager@flexicare.org.au

**Transport Coordinator
Trish Shea**



OUR SPONSORS 2016

- ✓ Pepe's Ducks
- ✓ Harden Pharmacy
- ✓ Harden bowling Club
- ✓ R & D Peisley Livestock Transport
- ✓ Harden Licensed Post Office
- ✓ Twomeys

Since the May newsletter, **SIBELCO AUSTRALIA** (who operate the mines at Galong) has come on board as a new sponsor. We thank Sibelco for their significant and valued contribution to our service.



Volunteer driver Geoff Murray ready for a trip with the Sprinter

SKIN CANCER CHECKS AVAILABLE

The Sprinter vehicle travels to Orange to the Central West Skin Cancer Clinic on a monthly basis. The trip begins around 8 am and returns to Harden later in the afternoon. Clients who use the service are very pleased with the attention they receive.

Please ring Trish Shea in our office to book your appointment and transport

DO YOU WANT YOUR NEWSLETTER EMAILED?

If so, just call the office on 6386 3561 with your email details. Better still, just send an email to: manager@flexicare.org.au

SERVICE MANAGER'S COMMENTS...

Since May's report our meal numbers continue to increase, as does Transport and other services.

This would not be possible without our valued volunteers. If you would like to join our volunteers, please contact the office.

The service has undergone a Quality Review and also a Third Party Verification in the last few months, which means that our Service Delivery meets the Government requirements.

Debby Glover, Service Manager

WHAT CAN OUR SPRINTER VEHICLE BE USED FOR?

Using our own 7-seater *Sprinter* (with wheelchair access), our volunteer drivers can help look after your medical and lifestyle needs.

Flexible Care Services uses the Sprinter for **transport to Roving Lunches** on the 2nd and 4th Wednesdays of each month. There are regular **trips to the movies** at Young and to the popular Morning Melodies at Yass.

However, you may wish to get a group of friends together for a **special social outing** and have us drive you to and from your destination. Saturdays are also available for our services. Just ring us on 6386 3561.

ANNUAL MEMBERSHIP OF FLEXIBLE CARE SERVICES JUST \$2

Why not become a member for just \$2 per calendar year? We provide you with an attractive business card with your membership number. You will also be eligible to vote at the Annual General Meeting where elections for the new Board take place (24th October).

Membership Trivia: Member #1 is Carol Barker!

NEWS FROM THE BOARD

- The web-based software system MYOB has been introduced from 1st July for all our financial transactions. This was a result of a recommendation by our auditors and should result in more efficient financial management.
- The Board is busy reading and formally ratifying all 58 of our policies – we are now one-third of the way through!
- Our technology contractor has been casting a critical eye over our computer systems and introducing changes to keep things running smoothly. We are pleased with the work done so far and the prompt attention given when issues arise.
- Debby Glover, as Service Manager, provides excellent monthly reports to the Board, with news of activities and achievements to date.

A smile is a curve that can set a lot of things straight!

